

Job Opportunity: Financial Analyst

REQ. ID.: <Please fill this>

About Epicenter

For 25 years, Epicenter has been at the forefront of the Technology & Business Process Management industry, driven by a single belief: happy employees deliver exceptional results. Here you'll find a career built on innovation, led by seasoned experts with over two decades of experience. Our commitment to our team is the secret behind our lasting success and the reason we're trusted by global clients.

Ready to be part of a team where your happiness is a priority and your work truly makes an impact? Join Epicenter.

About the Job

We're seeking a highly analytical and detail-oriented Financial Analyst to join our Strategy team. The ideal candidate will bring strong financial analysis and project management expertise, with a deep understanding of financial systems and business processes. In this role, you'll look internally to understand our operating environment and its financial impact while scanning external trends to identify growth opportunities and design strategic solutions.

Location/Hours

Location: Mumbai

Shift: UK shift (3:00 PM to 12:00 AM)

Weekend offs: Saturday and Sunday

Job Responsibilities / Expectations

- Conduct financial analysis to support business decision-making, including forecasting, budgeting, and trend analysis
- Develop and maintain financial models to support strategic initiatives and business plans
- Evaluate the financial impact of business decisions and provide recommendations to improve financial performance
- Prepare and present financial reports to senior management and stakeholders
- Conduct macroeconomic research, market and competitor research to formulate business strategies
- Evaluate capital expenditures and asset depreciation
- Develop and maintain reports to provide insights into call center performance and trends
- Analyze business and operations data to identify opportunities for process improvement
- Participate in projects and initiatives, such as technology upgrades and process improvements
- Understand the current internal operating environment, related metrics, and their financial impact
- Help design solutions to improve operations and create monitoring mechanisms

Study business trends and identify growth areas

Minimum Qualifications

- Full-time MBA in Finance (mandatory)

- Strong proficiency in financial modeling and data analysis using Excel
- Excellent problem-solving and critical thinking skills
- Excellent communication and presentation skills
- Ability to work independently and manage multiple projects simultaneously
- Proven knowledge of financial forecasting and diagnosis, corporate finance, and information analysis

Desired Qualifications

- 1-2 years of experience in financial analysis or related roles
- Experience in the financial services or BPM industry
- Strong understanding of call center metrics and operational KPIs
- Ability to translate complex financial data into actionable business insights

Why Join Epicenter?

We believe in investing in our people. At Epicenter, you'll have the opportunity to make a global impact with a company consistently ranked among the Top 20 BPOs in India. We're also the proud recipient of the "Best Customer Service Provider" award for nine consecutive years.

Our commitment to your future is our priority. We offer ongoing training, mentorship, and upskilling opportunities to ensure you stay at the forefront of the industry.

Apply now on:

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